

Seymour Library Community Survey

Compiled open-ended comments

This document collects the 504 written responses from the 289 survey submissions, grouped by survey question. Comments are word for word, with extra spaces and line breaks removed. Names, email addresses and phone numbers are not included. The questions "If you selected Never, please tell us why" and "Comments on future resources" had no written responses.

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Areas you like best and where Seymour Library could improve

108 comments

- Wish there was a children's size toiler and paper towels instead of a blow dryer in bathrooms- little ones do not like loud noises
- Updated technology and browser interfaces
- I love the children's library, and children's programs especially over the summer. There is a huge selection of children's books as well and my son always enjoys the rotating items on display throughout the library. I do wish the library opened earlier than 10am, with small children who are up early even a 9am opening time would be better
- I would like to have more audio books. I'm not fond of playaways
- You have a fantastic children's section and I really appreciate the big topics binder. I have enjoyed bringing my children to homeschool hour. I think everything is great, I would love more children's programming for tweens and I think there's potential for more adult talks/workshops. I would appreciate a bit more notice on what is happening for the homeschool hour
- Love the selection of art/ craft books and resources.
- Like:kids area especially the puppets
- The children's area is very nice. The adult computer could be improved by replacing it. I always have to turn it on/off and completely reboot it so it will work. I need to use that computer so I can watch my child while he plays. It would also be nice to get some new toys and remove the board books that are on top of the shelf near the kitchen. My toddler is always knocking them down. Instead just move them to bins. Also add more programming for toddlers. More free play toddler groups (outside of the storytime one), fine motor programming, dinosaur/ princess tea parties, yoga time, etc.
- The children's room needs more active/family space. Chairs to sit, comfortable spaces to enjoy the room and books.
- The children's area and the children's programming.
- maybe expanding on the "library of things" to include things like tools, repair kits, binoculars, or other small items to be loaned out
- Love all the different events there for all ages. For improvement: the only thing I can think of is the system glitches where either a book isn't scanned or the system doesn't register it and so looks like books are overdue or missing.
- Online options need to be easier to use. I find them difficult and confusing.
- One of the most interactive libraries, and includes many programs for all ages. The summer programs are great!!!
- More interactive play for very young children.
- More areas to hang out/gather and not have to be overly curious about being quiet or seen

- Children's area. Can improve on longer hours for weekends
- I would like to see a more streamlined entry--there are tables and desks and display cases and shelves everywhere and I always feel a little overwhelmed when I walk in. I would like to see more programs for adults 30-60 who may be working and can't come during the day.
- I love the programs.
- I enjoy finding a quiet table out of the way where I can set up my laptop and tablet and work quietly.
- I don't understand why so many books were removed from the collection, and now there are empty shelves or "display" in the stacks. I remember when the shelves were full, and it was shocking to see so many gone after a period of absence from being at the library.
- Children's area
- The kids area is great. I would love to see a castle "tree house" with a ladder like they had back in the early 2000s
- More large print books murder mystery
- I like that I can put a hold on books and then come pretty quickly
- I wish the library had more modern adult fiction options. As well as updated self help, psychology, and life skills books.
- Love bringing my family here Would like to see more programs throughout the days- especially for homeschool families who are not apart of Co-Ops. I would like know of ways I can here about the different events that are happening.
- Biographies, mysteries, American history
- I really wish there were more accessible items similar to what the irondequoit public library has. I.e the maker space that had the laser cutter, sewing room, cricut, etc. Brockport would really benefit from having those items. I believe that is the only one in the system that has that. I wish people would understand that the public library has a ton of resources that are not being used
- My favorite newer feature is the automatic renewals!! This is so helpful as a mom with kids who love to borrow many books - I was getting nicked & dimed in the past by late fees. The furniture in the kids' room could use a little update, but that's a small issue. We love our Brockport library!
- I love the quiet study areas
- Staff is awesome! Suggested improvements are Sunday hours, and access to the D&C, NYTimes, The Atlantic, New Yorker, etc on line.
- Offer more audio books on Libby
- I like the programs offered throughout the year. The jaw dropping affect I received ever when walking into a library was Irondequoit library. Wow, just wow. Loved how the main foyer looks and so many private rooms to book! It's amazing! Seymour should make a second story and have more private rooms and have books on both floors with more private reading nooks.

- Love the spice and recipe bags, great selection of new books. I also like how the new book wall is organized. Improvements- I would enjoy a book club that meets after work hours
- I like the child area. It would be nice if there was more seating over there. I am interested in More parenting books. Also more private tutoring areas for younger kids
- Building improvements
- Add Hoopla to the services like in greece
- I love the outdoor spaces and the children programs, I encourage them to continue the programs at the library!
- I think the library system in general does a great job
- The facilities are wonderful. Wish there were more adult programming
- Availabilty of resources and speed of delivery are excellent and greatly appreciated
- Seymour library has great staff and is very community-minded. Great library!!
- I love libraries in general. I am so thankful you're here!
- I like to see the children play area spruced up. Just some maintenance and refreshment to the area. Make it cleaner and newer essentially.
- Love browsing books and grateful for staff who can source books from other libraries in the system.
- Some of the events seem very fun but the age will be only to 12 and I'm 16 and would like to do some of the events
- Book selection is fantastic. I love they have new titles at release date. Upgrade computers larger facility
- Patrick!
- The programming for kids and families is fantastic! I would love to see more weekend hours and more comfortable places in the library to sit and read
- Story time Earlier hours could be better
- I want more D&D. My kid played in the kids one but I'd like an adult game!
- I really like auto-renew. I don't like that I can't use the outside book drop off and have to return books inside the library during open hours.
- Wonderful staff. More programs for kids 4-6 years old.
- Love child activities and options for things to take out (like backpacks)
- Children's library
- Like to see more sensory activities for toddlers. Similar to Greece
- You're doing a fine job
- Reading area needs to be more expansive computers need updating

- Comfy reading chairs area and the kids area are our favorites. Maybe a couple more comfy chairs in the kid area would be nice.
- Best: awesome staff, friendly & knowledgeable
- Website could be better, it is hard to find what I'm looking for - especially on phone. I'm not seeing ebooks and e-audiobooks. I'm used to seeing them incorporated into the search not having to find separate area for Libby, etc. Book collection is embarassingly poor with notable lacks of critical editions of world literature. The programs are great. We go to the lectures. Participated in adult summer reading. Leslie does a great job. The one main door slams horribly, why not fix that? You have a problem regulating temperature in the building, it is often freezing cold.
- Children's programs are very good. Could improve on adult programs: enough with the sewing, knitting and crocheting: expand to other things. Maybe more for the 8-11 year olds.
- Could always use a bigger budget for new materials, but we know that's next to impossible.
- more open hours would be good it is a well run library
- People are great. Very helpful.
- Can't think of a thing I would change!
- Central adult seating. Comfortable and cozy.
- I like the location of the library and the book organization. I also enjoy the backroom with local history. More selection of books would be nice. I need to go through about 5 books on average on my TBR before I find one at Seymour Library. This happens just about everytime I'm looking for a new book. Greece always has the books I'm looking for.
- I use both the Seymour Library and the Hamlin Public Library. The staff at both libraries are kind, patient, helpful, friendly, and resourceful. We are very fortunate to have dedicated, caring workers, great programming, and wonderful facilities. When I moved here, I was shocked by the great number of titles that the Monroe County Library system has
- More computers.
- The kids and I enjoy the Children's Area, the Records Room is cool, the back garden with the pavilion is nice, and the teen area with the 3D printers is interesting.
- Love new books section, craft kits checkout, staff helpfulness
- Children's area is best More programming during the school year for school age kids who are not homeschooled
- Personal touch. Could do with a broader selection and updating
- You offer a wide range of services and programs to every age. So pleased with children and teens offerings
- Children's area is wonderful. It do find it difficult to find books in general at the library
- I greatly appreciate having programs and events during evening hours and weekends so I can attend with my family after work.

- The library is a nice quiet place to spend time. Most of my library collection use comes from Libby, and I actually end up checking books out via Brooklyn PL, Queens PL, and NYPL more often than Monroe County Library System just due to items not existing in our catalog so sitting in the hold queue somewhere else is the only option. This isn't necessarily a downside, since being an NYS resident gives access to those library cards too so in the end my overall collection needs are usually met.
- I love the in person classes and events. I hope the library continues to focus and develop in a community building way. There are not enough their spaces in our country and the library is great.
- Long Friday and Saturday hours More school age programs through the year
- The staff is excellent. I recently started following the library in Facebook, and I appreciate all the communication about the summer reading program. Also for the summer reading program, the staff all seemed to understand exactly how the reading program worked (this was not the case for some other libraries we visited), so communication among staff seems to be good.
- We love all children's programming and would love more
- Meeting spaces - well used by community groups. Freshen appearance, seating, entrance doors (paint won't stay on), make more of the parking spaces at front sidewalk handicapped spaces.
- I like the Duryea room and gazebo for in person meetings and children's services. The best part of the library is absolutely the staff. Everyone is so welcoming, kind and helpful! They make it a point to remember my children's names and always engage with them. It's what makes this our favorite library. However, the children's area needs a significant renovation. The book selection is a bit outdated. The physical space is not very welcoming or engaging for kids. The toys tend to be dirty or broken with minimal space for play and reading with littles. The story time room gets very crowded and is way too small for parents and children to fit comfortably. (esp. for children with special needs) The children's programs could be tailored more to specific age ranges. Most story times are not appropriate for all ages as the books tend to be way too long and challenging for the younger toddler-aged children. It would be nice to see more activities involving pre-k to 2 graders. There are lots of opportunities for teens and tweens, but for parents at home with littles during the day, it would be nice to see more reading/craft programs offered.
- Children's area could improve
- I love the separation between the kids area and the older people area. The computer area can be better location.
- I'd love to see partnerships offered with libraries in other states, to allow access to more curated materials for patrons. I know books I'm interested in aren't going to be popular with other readers in this area but if I had access to library resources in other states I wouldn't have to purchase each item. I know that's a big ask but there's a need. People already share library cards with friend to do this.
- I love the people and programs
- Please answer your email

- I would like to see more toddler and kid programs. I also think your program calendar needs improvement. I believe the library needs to make itself known more, whether through social media or other print forms.
- More adult evening programs. Beverage availability. More new books. Your staff are wonderful!
- The Bathroom could use an update. I don't think there is one in the library but the one in entrance kind of just has a sad feel to it. I like the different sitting areas on the occasion when I spend time reading there.
- I enjoy the selections of books & computer services. Employees are magnificent. Not sure where I could improve
- I love the programs for youth/tweens/teens...great variety, great staff. My child wants to be there, especially in the summer. Lauren and Beth do a fantastic job. I love the 3d printer access.
- We have a large family with children of all ages. We love the children's room and the teen section is great. It can be hard to be involved in all programs because most of them happen during the work day and we don't always have family to bring them. If they happened a little more often after 4pm we could attend more.
- I love the history section but you should offer coffee to drink
- We are a family with school aged kids and LOVE the programs. Especially mad scientist and homeschool hour and random crafts thought out the month!
- All
- We love the attention and friendliness of all the staff! We truly feel that they care about us! We also love the ability to place items on hold at no cost! We would love to be able to check out more non-book materials, such as the items at Henrietta branch :) We would also love to have no late fees, like Chili branch does :)
- I think the Libby options for audiobooks and ebooks could be expanded. A lot of books that I'm interested in aren't available on Libby or have a very long (months+, no specific timeline given) wait time. The skip the line copies are nice! But a lot of the books that I read are long and simply cannot be completed in a week so I have to pass or risk forgetting stuff that happened and needing to start over. I've also ran into only parts of series being in the library not the entire series. And I would much rather support the library than purchasing from Amazon.
- It's a great facility
- I love that Libby provides audiobooks, I'm always looking for more options to be added!
- The only thing I wish is that there was a bathroom in the kids area, it's hard to use the bathrooms by the door being so far away from the kids room, especially when you have multiple kids!
- A slightly earlier open time would be amazing for kids but i know 10 is a standard around here.
- I love the summer reading programs!

- I love the summer reading programs! I do find that during the school year it's more difficult for us to make it to the library. I also wish there were more after school/evening programs for both children and teens.
- Love the children's programs!

Renovations or improvements that would benefit Seymour Library

79 comments

- Better computers
- In recent years I have only utilized the children's portion of the library, I am unfamiliar with other local libraries but I am more than happy with what Seymour offers
- Upgrades to areas and equipment are important to maintain the functionality and appeal of the library but I don't think upgrades are needed now
- Larger section of nonfiction
- More study booths, vending machines, coffee machine
- More seating/inviting areas to gather or sit and read with kids. Maybe puzzle/game areas.
- None it's all great
- I believe the adult section and parking lot
- This library is very accessible for any type needed.
- Interactive play.
- A space to gather and have snacks and forget that you're at a library
- More comfortable kids group reading area
- I find the adult books very confusing, they're split across two areas, both of which are tucked into corners that make it difficult to find what I'm looking for.
- Renovate for more larger meeting rooms to expand programs
- I don't have any ideas at this point.
- I would love to see the castle "tree house" like back in the early 2000s
- Na
- More space to work collaboratively
- Local libraries that make deep community connections thrive. I genuinely believe if the Seymour library had the space to have accommodate more meetings, you would see more locals regularly visiting. Drawing in the community for alternative reasons, while also routinely visiting the library itself. A playground on the grounds would go a long way as well.
- Some fresh furniture in children's area - the purple couches are showing their age.

- Adding more things to do or play in the children's room. The teenage space could use more things to do, as well as updating the space. It would hopefully encourage teens to visit the library more often.
- More air flow in the study rooms
- Expanding hours
- Better landscaping by East Ave
- Second story with more study/meeting rooms
- I think it's great as it is
- More seating/ flexible seating in children's area. More private study areas for kids that get distracted
- A refit of the children's area. And maybe something to make the Duryea Room seem warmer and more inviting.
- I don't go to this branch
- Duryea Room is so cold in the winter months.
- Right now I can't think of any!
- Maybe new carpet in the children's room.
- I can't identify any.
- Make the children's area more modern.
- To me it appears the library adjusts well to meet needs of the community.
- Add back tablets and the big computer to the kids room if able to
- More spaces to read comfortably/separately
- I am not qualified to answer this question. Your library is comfortable and welcoming, as a patron I don't see a need for improvement. As a librarian, does the staff have enough back office space to complete their tasks?
- More space or resources for kids room.
- More comfortable places for adults to sit and read. Possibly recliners or lounge chairs.
- Expanding nonfiction to include more categories and subcategories.
- More activities for older kids
- I think the library is just fine
- Cleaner bathrooms
- Better reading area. New computers 3d printer for projects make more accessible for all to enjoy have staff change attitudes towards families
- Outdoor tables , a dog park area like Webster dog park has where I could use library services like the internet and let my dogs run around with me

- More meeting spaces as an ideal wishlist. Otherwise, conference room technology- audio/visual/conference phone Better equipment to have more effective presentations
- Just some updates to the areas so it's not always the same thing for the kids.
- Again - that door slams, gives a bad impression of the library. Better temperature control.
- Bigger budget.
- keeping it fresh, welcoming, appealing to all ages
- Duryea room needs sprucing up. Ellwanger room needs a smaller table so more people fit.
- Weeding around shrubs
- Expanding for more books and study areas
- Landscaping looks dry and old
- Additional computer stations would be helpful and especially if a couple were blocked off to be private. It can be distracting when you are attempting to do important work and kids are running around and be loud, or if you are working on something confidential, the flow of people, walking around you may become an issue.
- Update technology
- I can't think of any as right now the library meets my needs and I have no complaints
- None. It's fine
- Updating the children's area so that the toys are more sanitary
- The more comfy chairs the better
- Expanding the children's room and adding more children's activities would be cool. It would be nice to have a drive through book drop that could be used 24-7.
- Entrance/doors - chipped paint sends bad message A little more space around the new books area Local history room could be better designed for multiple uses Would like to more easily include offsite people in meetings - at least have a telephone microphone
- Children's area!
- Bathrooms in the childrens area or make the current bathrooms child friendly (step stools!), more activities/toys in the childrens area, more inviting meeting spaces
- Better location and space for the computer use and the printer
- I'd like to see more tucked away spaces to work (individual work area in a corner by some stacks) and more comfy places to sit.
- Love the children area
- A drive up book drop off
- more kid activities and play areas
- Outside appearance. Quiet reading area.

- Bathroom discussed earlier in survey. If the only bathroom is in the entrance it is kind of a sad bathroom and could use an update.
- I think Seymour is good as is. There is always space for me to sit and do work on my own. I love the teen area, and the children's area seems to be spacious enough for that purpose.
- If the teen section had a little more space to allow them some more privacy or space to meet others t
- Coffee hour
- I actually love that the brockport library doesn't look like some of the other larger libraries with all the Ammenities. I think they are unnecessary and impersonal. I like that the brockport library feels personal and welcoming and is small enough you actually get to talk to people Instead of going out of the way to do that. The recent bathroom remodel looks great. I don't feel the need for improvements anywhere but if I had to pick the children's room could use some brighter colors and maybe a few more seating areas. If there was room to grow it would be nice to have a few more things for kids to do in that room especially as they get a little older. Oh I've noticed some other libraries now offer other things to check out such as puzzles or board games. This would be a fun addition. Especially for homeschool families!
- Outdoor areas
- A bathroom in the kids room!
- More diversity in seating for adults while watching children play

Other factors important when choosing a library

71 comments

- Friendly and helpful staff, good selection of books
- I enjoy browsing the new book section
- Children's programs/ inviting area for children, child-friendly staff
- Book selection, ease of parking, knowledgeable and friendly staff
- Friendly staff
- The amount of programming offered for toddlers.
- Librarians! Ms. Lauren is wonderful and makes the experience at Seymour better than other branches.
- Safety
- easy to navigate, clean and organized, friendly staff and patrons
- Quiet environment.
- The friendliness of all, which is amazing at Seymour!! Everyone is very knowledgeable
- Programs

- Knowledgeable staff, good offerings of books and materials, WiFi
- Atmosphere, availability of resources
- Well lit. Large table space to work away from others patrons. An inviting children's area.
- Handicap parking
- Staff knowledge and friendliness
- I like to make sure the library I visit will have an abundance of options for books as well as a space to sit and study or read.
- Selection. Location and if the environment is welcoming. Also layout! I love when there are new arrivals or popular books in the front
- Printing
- I access the NYPL's offerings because they have so much more available online, and they are generous enough to share, even with those of us living way up here!
- Friendly staff
- Accessibility and a wide variety of books of authors who are popular Freida McFadden, Sarah J Maas and Rebecca Yarros!
- Vibe of library- seymour is a great spot with good lighting and lots of desks
- Hours, friendly staff, a good area for parents and children
- If a book is immediately available instead of having to use interlibrary loan
- New titles available
- Meeting space, programs for children
- If they have spaces that my children enjoy
- How fun the children play area is
- Library staff
- Facility
- Programming
- The best programs
- Friendly and helpful staff.
- Activities for children
- Staff friendliness and their accessibility.
- Free programs available for my homeschoolers.
- Gift shop (including used cds, books for purchase).
- Programs offered
- quality of staff availability of assistance cleanliness pleasant atmosphere facilities maintenance

- Good for meetings
- The personal working there
- Being able to put a hold on books from other libraries eliminates need to travel to others.
- The availability of diversified resources.
- The overall feel of the library and staff
- Children's programs and play spaces
- Do they have the book/dvd I'm looking for
- Friendliness of staff
- Assessibility for handicap
- Activities and events
- Good selection of in person events. Would love to see a D&D or Magic the Gathering offering for the nerds of town.
- Knowing how fines work
- Events/ programming
- Pleasant, welcoming, well informed, helpful staff
- The programs and children's area.
- Friendly staff
- The space or environment. Comfy places to read, tables and places to work.
- Close to my home since I don't drive
- programs offered kids, book selection
- I support our community library!
- Hours of operational and location.
- A place that you can go and feel like you can ask for help if it's ever needed. A place that also is so organized that you could find everything you need on your own without much struggle.
- Great books
- Definitely that it's close by. We favor brockport because the staff is friendly. Some staff know my kids name. I value communication and relationships and feel that the brockport library is doing that! I've also done well with finding a lot of the books I'm looking for are at this library and if not I like that I can put them on hold and pick up and it's so easy to just gather them all at once at the front.
- Play area in the children's section Things for older kids to enjoy that are not screen based (scavenger hunts, challenges, etc)
- Must be after work (evening) as I start working at 7 am.
- Location

- Kids/homeschool programs
- Toys available for my kiddos to play with while i pick out books for them. Times of childrens activities around nap times.
- cleanliness, ease of access

Comments regarding visiting Seymour Library

44 comments

- Wish it was open earlier
- We love Seymour Library
- We love you! Thanks for all you do.
- Love the friendly and helpful staff and volunteers
- This is our favorite library to visit!
- Staff are great.
- I like it a lot. The staff I've interacted with are friendly, it's usually pretty quiet, I like the museum passes.
- I love visiting. Nice and quiet so I can work.
- Easy parking. Love the drive through drop off. An inviting atmosphere. Plenty of large tables to work at. Quiet areas to work, read.
- Always a pleasant experience!
- I love it here
- My grandkids love it there. It's as good as an amusement park.
- Always welcoming and friendly
- Staff is very friendly and always so helpful. Meeting rooms are accessible and available when we need them.
- Great library
- Always great. And I've been impressed with the staff interactions with sometimes challenging patrons.
- The staff are fantastic friendly and deserve a raise!!!
- All of the Above was not an option
- I love going to the Seymour library! It's one of my favorite places to go.
- Good experience. One exception- the recently updated bath has been very dirty/a mess the two times I've used it.
- Staff not as friendly as in Greece library. Staff are snobby and unhelpful

- Very enjoyable. Kids just would like some different varieties of events and stuff going on so it's not always the same year after year.
- We'd love to see the library tee shirts brought back to show our support of the library.
- I do enjoy bringing my grandkids
- Retired. Can visit any day of the week or time slot.
- Always pleasant experience
- Staff is wonderful, my children truly enjoy visiting, and it wonderful to see how the staff, librarians and directors engage with the community especially the children.
- Friendly staff, engaging programs
- The staff is always very helpful and friendly
- Love that they have an interactive kids area and programs and scavenger hunts which help make the library a good place to go and not boring like when I was a kid
- Friendly, attentive, welcoming They are helpful
- Staff acknowledges me when I come in. Many know my name. I love how busy it is with people of all ages. Especially impressed with the involvement of teens.
- We always have a pleasant visit but it would be nice to see a more updated interior design and technology.
- Bathrooms are always dirty, even first thing in the morning
- Staff is always helpful, items and services are easy to locate and ample space to work
- I thankful that my sister can volunteer once a week
- Wonderful staff!
- To get a book or using time up before picking up child at practice
- Would love to see tweens 12+ to be onsite without a parent/guardian on site. Especially those that are using the space for programming, or to research on their own.
- We love this library. The staff goes above and beyond and Mrs.Lauren has been so kind to our kids all summer.
- I love my library
- My kids love the scavenger hunt each month and love playing at the library. They are finally looking through books and reading them while still in the library. We love the programs. We use them as something to do when we have a day off or a date night with one kid in the evening. I love knowing that the library is always there and is active!
- We love our library!!
- I always love coming here, the staff is wonderful, the books are always great and in good condition, and the kids programs are fantastic!

Comments on makerspace technology

27 comments

- Children always thrive with hands on
- Makerspace technology is introduced in schools and although its a great tool, it might be for a limited audience in a library setting
- Is this like the cardboard building?
- My daughter enjoyed doing things with others! It's also an excellent source to learn new things
- It's not really what I think of when I think of the library. I'm not familiar with the technology, but if kids have access to it at school, is it worth spending money on at the library?
- I would LOVE if the library integrated with the Brockport maker space!
- Would it be free? Otherwise, we have a resource in Brockport for this already.
- Nice to have, not critical to the library mission.
- Na
- It's so needed !
- I've noticed a significant evolution in programming over the last 30 years or so wherein many MCLS offerings are no longer anchored by a particular book or field of study. And that's not a dis, because all of that pro-social knowledge/community-building is awesome and a win-win all-around, particularly if it reinforces appreciation and support for our libraries, but I especially dig Makerspace opportunities that afford community members opportunity to engage their imaginations and connect their creativity with something that they've read, explored and/or has been read to them!
- IBIB is already a great maker space - maybe in partnership with them?
- Think it's especially important for school age children.
- I've taken free classes at chili, crochet, and zoom painting these are great programs
- Maybe something of a tool library or access to craft supplies
- I would not foresee myself using these and I think there are other makerspace opportunities in the community already but I could be wrong.
- There's another makerspace nearby so
- hard call about what is library appropriate and what is recreation facility appropriate. let's not compete with the rec center or fill in for things they should be doing for the community
- I think that the library has neither the space nor the people to do this well.
- Introduce us to 3D printing tech, which we now have at home as well
- Brockport has a wonderful makerspace to collaborate with
- I would have selected prefer not to answer if that option was available

- It would be awesome to get a laser cutter/engraver
- There seem to be other places in community offering makerspace. Put our money into other things.
- possible coordinate with the school district in what they are doing as well, complement each other
- It's nice, but not if it takes away from other things...unless you are doing an addition to the building :)
- I've always thought about this. Having a community shared space for tools that we would only need once for a one time project. Such as a sewing machine or a cricket machine or a 3D printer. That would be convenient.

Comments on library focus areas

25 comments

- I believe the library can serve as a hub for community and local programs that are offered in the area
- More children's programs aimed towards kids who are in preschool.
- There is a wide array of all focus areas
- I think all of these should be part of the library.
- I have strong personal opinions about not allowing children access to computers.
- Na
- Need to offer more things for those who work 9-5. I understand you offer things at different times but it's hard to get to something
- I think that there is a great value in offering such a beautiful selection of classes and resources
- I would like if someone of the crafts were for younger 5 and under. Most of the craft say for children older but my child is interested in the things that they offer
- I think it's important to have many services for parents of young children, as well as those who may have limited means and need access to technology and other services, in addition to books.
- Areas of focus vary over time and as personal and societal needs change. Needs and demands change, so focus areas adapt.
- Love more programs for younger children. Plenty of programs that are restricted to teens could be done by younger kids. Also more family programs rather than just for adults
- The Seymour library is the only place I could find fun and engaging programs for my son when he was in middle school.
- Outside of school the library has great opportunities for continuing one's education
- Library priority focus should always be on the children and then secondary on community needs. Each community is different and knowing the demographics of your community, then bring in the

proper resources. i.e. Is your community filled with young families looking for resources? Is your community made up of primarily 55+, then bring in the resources that are helpful for retirement, financial planning, Medicare/Medicaid, etc. Libraries are important staple in any community, but the library has to be more than a structure where people come to visit and read.

- Offer teens opportunities for volunteer hours, many activities for homeschool and preschool children
- A library is the heart of a community
- It seems it would be overwhelming to serve all these areas
- Everything the library does is important.
- Not the easiest questions to answer - not sure what Focus means.
- So much to offer I think some people in the community aren't aware of.
- Clean Very respectful people
- I am aware that the library has former teachers volunteering. However, the best use of this asset is not shelving books. Please make use of their expertise.
- It's nice to know the library is a place to send people who are looking for help or support in certain areas. I've also noticed the teen volunteer programs and love that my kids will be able to grow up with the library and lean on the programs they offer.
- Provides a great community service

Other resources respondents would like Seymour Library to expand

34 comments

- New books
- The homeschool programs, a weekly meeting/program would be great
- More adult programs
- More audiobooks
- Audio books
- I have no opinions at this point.
- Books and periodicals
- Better security
- Maker space would be great
- Hours
- Classes for middle age adults after work
- Private meeting rooms for tutoring
- All of the above

- Support groups, financial literacy. The library is such a welcoming space it seems more accessible to many than meetings held in churches, etc.
- Maybe hoopla
- More books
- Free programs in the afternoon for my homeschoolers.
- I wasn't seeing Kanopy which is a wonderful streaming resource for films, documentaries, TV series that don't have commercials interrupting. It appears you do have it but you make it difficult to find!
- access to spaces to meet is important - don't know what current usage is
- Large Print Books.
- Hoopla
- I don't really have an opinion about this as I don't frequent the library enough but again it has met my needs and I'm happy with what there is to offer.
- More information on AI and media literacy.
- Technology/toys for kids.
- Would be nice to bring in coffee space
- i know theres many i dont know about that are currently available... But are a few that maybe an option..... Hoopla,language learning,ancestry tools, coursera, kanopy, consumer reports, access online exhibits
- I don't know yet
- kid and toddler programs
- Just expansion on newer books
- Would you ever consider a life skills program for students with special needs to come to with a family member. Things like learning how to use a computer, how to cook, social things like job skills etc
- I guess I mentioned some already in the previous section. It might also be nice to be able to reserve rooms for larger groups to meet in. Such as homeschool families looking for a place to do school or plan. That's not the program room or the individual study rooms
- Non-book materials to borrow (games, puzzles, sports equipment, toys, instruments, etc)
- The memberships would be awesome
- I'll always want more books haha! But you guys have an amazing selection!

Anything else you would like us to know

28 comments

- We love Seymour library and have had nothing but great interactions with all the librarians

- Digital libraries are extremely convenient so a physical library needs to offer more programs to involve the community (adults and children). And do a better job promoting these programs.
- We really loved the seed library and can't wait to contribute!
- We love the Seymour Library!
- Keep up the good work
- I recognize that this era of digital technology is killing off libraries across the country. Trying to find new and innovative ways to entice people to use the resources and facilities must be very challenging. I thank you all for keeping this building alive.
- No
- I would like to find ways to stay connected to the library. I hear of activities through family.
- I appreciate all of you so much!
- Keep up the great work- Seymour library is a huge part of what makes Brockport a great place to live!
- Having signs up in the library catches my attention sometimes more than emails or social media. I like having new options highlighted on signs near the check out (this is how I learned about the Mi-Fi borrowing, which was a huge help when a tree took our internet down for a couple days and we work from home. Having extra Mi-Fi units would be beneficial, I've needed them twice and had to go to Hilton and Hamlin to get them both times).
- Thanks for being here!
- No
- You're doing a great job serving the community!!
- I use Libby audiobooks almost every day. I usually visit the physical library for programs and events. I really appreciate jigsaw puzzles at the library. I love to sit and work on the when I visit.
- Keep up the good work!
- The library had some rough times - it's doing so so much better now.
- We so appreciate our libraries! Please thank all who make this possible!
- I treasure our library as an important part of the community
- Please keep trying to make it all work. Thanks
- I am grateful the staff is understand my autism sister who works on Tuesdays mornings
- I was in on a Saturday morning and overheard one of the workers helping a patron. They were very kind and very patient. I was so impressed. I'm sorry I don't know their name.
- Your website needs updating and renovating
- Better PR to the community. Send out program flyers? Too few of my neighbors know what good things you do. More programs for adults, not just senior citizens

- We love our library and are excited to try out new programs. I love that I feel safe there with my kids and that the staff does not have too much chooses to include our kids and to be kind
- We are frequent users of the library and will continue to be, especially while homeschooling. We loved the programs from the last year and saw an improvement in activities over the last year as well. We hope to see more of them this next year. I enjoy bringing my kids to the library for simple and enjoyable exposure to learning we can do more of at home. Keep up the great work!
- Do you do local vendor/craft shows?
- We love the summer reading program and appreciate all of the hard work that is put into all of these programs for the children.

Other primary reasons for visiting

62 comments

- Newspapers
- Socialization for my child
- Borrow books
- Books, 3d printer, playaways
- Read
- Quiet time, puzzles, and the 3d printer
- Kid activities
- a quiet place to work with internet access (i don't have home internet)
- Meetings, events
- Books
- Pick up books
- Borrow books and movies
- Club meeting
- Quiet place to work
- Pick up holds
- Booked private study rooms
- To take my son to meet with tutor
- youth programs
- Great study spot!
- Meetings
- meetings
- Magazines
- meetings
- Children play areas
- In person program
- Check out books
- community exhibits, information, and other related events
- Kid
- Borrow books
- Copy machine

- Printing things
- Community group meetings
- Homeschool supplement
- Meeting rooms, printing
- Knitting get togethers, also special talks at the library.
- In person - other
- Group meetings
- borrowing
- Borrow books
- Meetings
- Printing
- Tech support
- Kids play space
- The kids play area to play and interact without screens
- Books
- Study/work space
- Audiobook
- Events
- Quiet place to read
- Meetings
- Printing papers
- Printer, space to work, Quiet comfortable environment
- I used the 3d print and the computer
- To borrow the VIP passes
- grandchildren activities
- Progrs
- Therapy visits with my dog and Senior programs
- The summer reading program! Our kids loved every minute of it and the programs.
- Dvds
- Checking out materials
- Udemy professional trainings
- Quiet place to focus

Other ways of hearing about programs and services

21 comments

- At the library
- At the library
- Signs and Program Flyers
- Program Flyers
- Flyer
- The paper calendar at the check out
- I've lived in Brockport and now I'm in Hamlin and found it while in college over 15 years ago
- MCLS
- Email from library
- I pick up the pamphlet at the desk once a month.
- The news letter
- Newspaper
- You don't till it's passed. Communication is definitely lacking
- the printed calendar at the library for the month's programs.
- flyers
- Pamphlets / fliers
- Village website
- We have lived in the Brockport for approximately 30 years, and we frequent Seymour Library often.
- Village site, program flyers
- printed calendar of events
- Pamphlet with events given out at the library

Other reasons for never visiting

5 comments

- Can't often access my e-mail account
- N/a
- I am paralyzed on the right side
- I don't have a reason to go
- I use the libby app for digital books and audiobooks mainly - if we are counting that as a "visit" then I am on there multiple times a week!